Example Five: Amanda Keller’s Experience – A Learner’s Knowledge and Self-Advocacy

“I asked Michael to tell me some things that work well for him as a student. This is a list of his answers:

- Working in a group, time to talk and help each other.
- Teachers who LISTEN to what I have to say about what is going on with me in class.
- Classmates helping each other.
- Make class fun and not dull. Most of us work a full-time job all day.
- Get the lessons down to everyday life.
- Open time to talk about the lessons in class before we take it home to do on our own.
- Let us give our opinions about the lessons and talk about better ways to change the lessons and help each other.

- I need more instruction in reading and writing, and not as much in math.
- Watch VCR tapes at home on reading and math.
- A lot of class instruction on what we are going to do with our lesson before we take it home to do it.

In addition to these things, some of the things I have observed Michael using are

- Highlighters to highlight important information in the lesson
- Yellow paper
- A typing stand when he reads to reduce the strain on his neck
- A spelling checker (although he relies on it very little now)."

Let’s say you have kept an observation checklist, and you and your student have talked about her learning strengths and struggles. You have tried to help her, along with your whole class, to understand the nature of LD as a possible obstacle in learning. There are a number of red flags for LD, and your student has decided that she wants diagnostic testing. (Note: She may, however, decide against this, and that is her decision.) You make the referral, preparing and supporting her throughout the process.

If you’re like many other teachers, you wish you understood the diagnostic testing process better. You’d like to be better able to prepare your students and you’d like to know how to really understand the psychological reports. What specific questions do you have?

In this next section on diagnostic testing, Dr. Sherry Mee Bell explains what is evaluated, what can be learned, and what the terms and scores mean. To illustrate, she has a case study of an adult diagnosed with LD. (See Appendix C for the case study.) Finally, she provides a useful reference list of each cognitive ability and recommendations for weakness in that area. What specific questions do you have?
Psychoeducational Assessment

How to Read, Understand, and Use Psychoeducational Reports
—by Dr. Sherry Mee Bell

This section is designed to enable teachers, counselors, and other professionals to read, understand, and apply the information available in psychoeducational reports. It will also sensitize teachers and counselors to the elements of a quality psychoeducational assessment, to be informed consumers with the ability to discriminate high-quality from low-quality reports, and to effectively use the information contained in thorough, quality assessments.

What is psychoeducational assessment?
Psychoeducational assessment provides estimates of the client’s intellectual, or cognitive, abilities and educational achievement levels. It also yields recommendations relevant for educational planning. Sources of assessment data include background information, educational history, and records and data from tests of intelligence and educational achievement and, at times, ratings tests of attention, behavior/emotions, and adaptive behavior. Psychoeducational assessment is designed to answer these questions: Does the client have a learning disability(ies)? Mental retardation? Attentional problems? What are the client’s academic and cognitive abilities, strengths, and weaknesses? What are appropriate educational recommendations? Accommodations? While learning, not emotional problems, is the focus of psychoeducational assessment, behavior/emotional and medical issues may need to be addressed in psychoeducational assessment. Compiling, integrating, and analyzing all assessment data yield educational and other relevant recommendations.

Though the formats of psychoeducational reports vary, most assessments include certain basic components. A psychoeducational report is a type of psychological report that focuses on assessment and interpretation of educationally related psychological tests and educational tests, including tests of intelligence and cognitive abilities, achievement tests, and tests of behavior and attention.

Intelligence Tests
Intelligence tests are commonly referred to as IQ tests. The most common IQ tests in current use are the Wechsler intelligence scales.
(Information on the tests and ratings forms discussed in this chapter was gleaned from McGrew and Woodcock, 2001, Overton, 2000, and Sattler, 1988.) The Wechsler Adult Intelligence Scale-III (WAIS-III, 1997) was published by Psychological Corporation and is appropriate for ages 16-89. There are also child and preschool versions of the Wechsler scales. The Wechsler scales yield:

- **Full-scale intelligence quotient (IQ):** overall, composite measure of intelligence
- **Verbal IQ:** estimate of verbal comprehension and expression
- **Performance IQ:** estimate of visual-spatial reasoning.

**Supplementary Measures of Cognitive Abilities**

In addition, there are supplementary indexes that include measures of Verbal Comprehension, Perceptual Organization, Processing Speed (a measure of information-processing speed), and Working Memory (a measure of short-term memory and attention). Other adult intelligence scales include

- Stanford Binet Intelligence Scale, Fourth Edition, ages 3ñ23 (Riverside Publishing Company)
- Kaufman Adolescent and Adult Intelligence Test, ages 11ñ85 (American Guidance Service)
- Woodcock Johnson III (WJ-III) Tests of Cognitive Ability, ages 2ñ90 (Riverside Publishing Company)

The WJ-III is a newly published revision (2001) of the Woodcock Johnson – Revised (WJ-R) Tests of Cognitive Ability. It provides subtest and composite scores in several areas of cognitive ability. Some experts (see McGrew & Flanagan, 1998) consider the Woodcock-Johnson batteries to provide the most sound, research-based measures of intelligence and its components. Extensive factor analytic studies provide support for the ways in which the WJ-III defines and measures intelligence and its subcomponents. Though many state departments of education and other agencies do not yet recognize the WJ-III as an overall measure of IQ, many do recognize its value in providing supplemental information about important cognitive processing abilities, important in the diagnosis of learning disabilities. In addition to an overall IQ, the WJ-III (and WJ-R) yields measures of these abilities:

- **auditory processing:** discrimination, analysis, and synthesis of auditory stimuli; perception and discrimination of speech sounds despite interfering background noise
The Assessment Process

Assessment of achievement is an important part of assessment to rule out/diagnose learning disabilities and mental retardation. In addition, attention problems are often related to achievement problems. In most cases, poor achievement is what triggers the referral for assessment.

- **phonemic awareness**: manipulation, analysis, and synthesis of discrete sounds
- **visual processing**: (includes visual memory) perception, analysis, and synthesis of visual stimuli; storage and memory of visually presented stimuli; mental manipulation of visual patterns
- **long-term retrieval/memory**: storage and retention of information with ability to retrieve it at a later time
- **short-term memory**: processing and holding auditory information in awareness, then manipulating it within a few seconds
- **processing speed**: rapid cognitive processing without higher order thinking; attentiveness and fluency of simple information processing
- **verbal reasoning**: reasoning and comprehension when using language, verbal expression, vocabulary
- **general information/knowledge**: acquired knowledge, long-term memory
- **fluid reasoning**: inductive and deductive reasoning, problem solving, and concept formation on novel tasks that are nonverbal or limited in language demands
- **quantitative ability**: understanding mathematical concepts and relations.

Often implicated in learning disabilities are the areas of auditory processing, phonemic awareness, processing speed, short-term memory, and long-term retrieval. Because traditional IQ tests yield measures of only some of the above abilities, a good psychoeducational assessment should supplement a traditional IQ measure, such as the Wechsler or Binet, with additional measures from the Woodcock-Johnson or other batteries. This practice of using measures from different tests to assess the various areas of cognitive functioning is referred to as cross-battery assessment.

**Educational/Achievement Tests**

Educational testing, typically norm referenced achievement testing, is an important component of psychoeducational assessment. Assessment of achievement is an important part of assessment to rule out/diagnose learning disabilities and mental retardation. In addition, attention problems are often related to achievement problems. In most cases, poor achievement is what triggers the referral for assessment.

Learning disabilities are a pattern of scores representing unevenness in intellectual and academic abilities and skills. While all people have some
strengths and weaknesses (e.g., stronger in quantitative than verbal skills), a person with learning disabilities has significant variability in both intellectual/cognitive abilities and related academic variability. The most common example is reading disabilities. These are usually associated with deficits in auditory processing, processing speed, and/or phonemic awareness; but the essential component is unexpectedly weak reading skills.

Mental retardation is typically defined as significantly subaverage intellectual/cognitive functioning (approximately two standard deviations below the mean) and significantly weak adaptive behavior. Though some states do not specify the levels of academic achievement required for someone to be identified as having mental retardation, it is understood that achievement is generally subaverage, as well.

Most individual norm-referenced achievement tests are designed for a wide age span (often preschool through high school) and cover the basic academic areas of reading, mathematics, and written language. Sometimes oral language is also assessed. Federal law defines the seven areas of learning disability as

- basic reading (includes phonetic decoding and sight word recognition)
- reading comprehension
- mathematics calculation
- mathematics reasoning
- written expression (includes basic writing skills, spelling, and composition)
- oral expression
- listening comprehension.

There are many individual achievement tests commercially available; however, only a few are normed on adult populations. Two of the most common in use with adults include:

- Woodcock Johnson-III Tests of Achievement (a revision of the WJ-R Tests of Achievement) ages 2-90, very comprehensive, provides multiple measures of reading, mathematics, written expression, and language (Riverside Publishing Company)
- Wide Range Achievement Test-III (WRAT-III) ages 5-75, screening test only, provides one measure each of reading, mathematics, and writing (Jastak).
In ruling out learning disabilities, it is important to thoroughly assess each area of suspected disability or difficulty. In addition, some assessment in the area(s) of suspected strength is useful in making comparisons and determining patterns of strength and weakness. Because reading disabilities are the most common type of learning disability and because problems in phonological skills are common in almost 90% of all reading disabilities (Lyon, 1996), it is critical to obtain a measure of phonetic decoding or word-attack skills. Of the tests listed above, only the WJ-III has a separate, strong measure of phonetic decoding. Screening tests, such as the WRAT-III, can be useful as screening instruments. However, brief screening measures should not be used to rule out learning disabilities because they do not provide thorough, comprehensive measures of the various components of reading, writing, and language.

Measures of Adaptive Behavior
State and federal laws require that a measure of adaptive behavior (i.e., domestic, daily living, social and functional academic and communication skills) must be obtained in making a diagnosis of mental retardation. Commonly used measures of adaptive behavior include
- Vineland Scales of Adaptive Behavior, Survey Form and Expanded Form, newborn to age 18-11, with separate norms for adults with mental retardation (American Guidance Service)
- Scales of Independent Behavior-Revised, infants through adults, includes a long and a short form (Riverside Publishing Company).

Tests and Ratings of Attention
There is no single test for attention deficit hyperactivity disorder (ADHD). However, there are several behavior ratings and computerized tests of attention; most provide measures of hyperactivity-impulsivity and inattentiveness. Some commonly used measures include (note: the following attention ratings forms and tests are available from ADD Warehouse) the following:

Behavior Ratings
- Conners Adult ADHD Rating Scales, ages 18ñ50 or older
- Attention-Deficit Scales for Adults
- Brown Attention-Deficit Disorder Scales, Adult Version
- Adult Version Copeland Symptom Checklist for Attention Deficit Disorders, Adult Version
Computerized Tests of Attention
- Conners Continuous Performance Test, ages 6-adult
- Tests of Variables of Attention, ages 4 through 80
- Gordon Diagnostic System, children and adults
- Integrated Visual and Auditory Continuous Performance Test (IVA), ages 5-adult

Behavior Ratings and Reviews of Other Reports
Finally, results of emotional/behavior ratings and reviews of other reports may be included. Psychoeducational testing typically does not include extensive personality, behavior, or projective testing (e.g., Rorschach) because learning is the focus of psychoeducational testing. However, referral for more clinically oriented psychological testing may be made if indicated by assessment data.

Who Can Perform a Psychoeducational Assessment?
In Tennessee, psychoeducational assessment can be performed by school psychologists, as licensed by the State Department of Education, and by psychologists and psychological examiners, licensed by the Health Related Boards. While psychologists and psychological examiners in most specialty areas of psychology have some training in assessment, persons with training in school psychology typically receive extensive training in educationally relevant assessment and in relating assessment to instruction. In selecting psychologists or other professionals to perform assessment, it is important to ascertain if the professional has specific training and expertise in psychoeducational assessment, particularly assessment of learning disabilities and other learning-related disorders.

What Are the Components of a Good Psychoeducational Assessment?
- Referral question(s)
- Referral source
- Background information
- Assessment procedures
- Relevant test procedures
- Assessment results
- Interpretation of results
- Summary and recommendations
**Referral question:** First, it is important to identify the referral question. Why is the client being referred? For our purposes, the most common reason is to rule out a learning disability. However, there are rival explanations for a client’s poor progress, including attentional problems, emotional problems, low overall ability (i.e., low average or borderline intellectual ability), and mental retardation. In some cases, the referral question may not be explicitly stated; nonetheless, the question determines the specific areas to be included in assessment.

**Referral source:** Who referred the client for assessment?

**Background information:** Educational history, current educational services or status, educational goals, results of any screening instruments (e.g., brief IQ or achievement tests) and social and medical history should be reported here. Especially relevant is educational history. Any available scores on school- or classroom-administered standardized or informal tests and information about classroom performance (e.g., has difficulty spelling commonly used words) should also be included. Background information may be gleaned from records, screening tests, questionnaires, checklists, and interviews with the client and relevant professionals (e.g., teacher, counselor).

**Assessment procedures:** All sources of information should be listed; all assessment procedures should be listed. These include any and all formal and informal tests, questionnaires, and any other assessments performed by the examiner. In addition, interviews, record reviews, and any and all other sources of data are listed here. Assessment procedures are determined by the referral question and by data gathered during assessment. For a learning disability, state and federal guidelines must be followed. Assessment for learning disabilities requires administration of

- individually administered full-length IQ test
- individually administered achievement test with multiple measures of reading, writing, mathematics, and, sometimes, language
- additional cognitive testing in areas not addressed by the IQ test (e.g., auditory/phonological processing, long-term retrieval, and retention).

In addition, if attentional problems are indicated in history, interview, and/or assessment, additional assessment should include rating scales to assess attention deficit/hyperactivity disorder and/or a computerized test of attention. Finally, if low borderline or mentally deficient intellectual
functioning is indicated, additional assessment must include a measure(s) of adaptive behavior.

**Relevant test behaviors:** In this section, information impacting rapport and the actual testing itself are reported. For example, the client’s timeliness for the session, demeanor, attention span, work habits, affect, motivation, energy level, talkativeness, and any other potentially relevant characteristics should be described here in objective, nonjudgmental terms. Unusual habits or mannerisms should be described. Wearing eyeglasses or contacts, use of a hearing aid, frequent requests to have items repeated, handedness, and requests for frequent breaks should be reported.

**Assessment results:** Test results should be reported in terms of *standard scores* and *percentiles*. In some cases, *grade equivalents* are also appropriate.

*Standard score* has a predetermined mean and standard deviation (in most cases, 100 is the mean and 15 is the standard deviation). These scores can be added and subtracted for comparison purposes. For scores with a mean of 100 and standard deviation of 15, the following classification categories are typically used:
**Percentile:** A score that represents a person’s rank, ranges from 1-99. A score at the 50th percentile means the client’s score was equal to or better than 50% of those on whom the test was normed.

**Grade Equivalent:** A rough approximation of the client’s level of functioning in a given academic area. Technically, a grade equivalent score is average of the raw scores that were obtained by persons in the norming sample in a given grade.

**Interpretation of Results:** The results should be interpreted and integrated in a meaningful way for the reader. Global scores (e.g., full-scale IQ scores, composite scores on achievement tests) should be discussed first with more specific information (i.e., composite or scale scores and individual subtest scores) to follow. The client’s *interindividual* strengths and weaknesses (i.e., is, his or her performance as compared to others’) and the client’s *intraindividual* strengths and weaknesses (i.e., his or her performance in some areas relative to others) should be discussed. A learning disability exists when the client has some intraindividual strengths and weaknesses; that is, some high ability and achievement areas and some low ability and achievement areas. For example, a client with a reading disability may have average or better overall intelligence but weaknesses on processing speed and auditory processing cognitive tasks combined with strengths in mathematics and weaknesses in reading.

**Note:** Many states use a *Standard Score Discrepancy Model* to determine the presence of a learning disability. Specifically, the client’s IQ score is compared to one or more achievement test scores. If there is a *significant discrepancy* between the two, then the client is said to have a learning disability. Some states require the discrepancy to be more than one standard deviation (i.e., more than 15 points) to be considered significant. Other states require a larger discrepancy (e.g., more than 1.5 standard deviations, which would be more than 22.5 points). Still other states do not use a discrepancy formula to determine learning disabilities. Some use a *regression* formula. There are several variations of the regression formula, but they all are designed to determine if a significant difference between IQ and achievement exists. Regression formulas take into account the correlation between IQ and achievement and base determi-
nation of a significant difference on achievement test scores, which are predicted by the examinee’s IQ score. As IQ scores get further from the average, the associated predicted achievement scores get closer, or regress toward the mean. The result is that it is statistically more rare for a person with an IQ below the average to have a 15-point difference between IQ and achievement than it is for a person with an IQ above the mean. Regression formulas for determining discrepancies correct for this statistical problem.

Summary and Recommendations: This is perhaps the most important part of the report, and, unfortunately, where many reports fall short. Examiners with appropriate educational background and experience should produce well-founded recommendations, especially instructional recommendations. A succinct summary of the most relevant background and assessment information should be followed by a clearly stated diagnosis(es). Next should follow specific instructional recommendations. The assessment data should yield educationally relevant suggestions. For example, clients with reading disabilities may need sequenced instruction with a heavy emphasis on phonological skills. Another client with slow processing speed might benefit from timed drills in math facts to increase speed of math fact recall/retrieval. Other types of recommendations may include accommodations, such as extended time, audiotaped presentations of reading material, shortening or modifying the format of assignments, and breaking large tasks into smaller ones. In addition to educational recommendations, recommendations for further assessment (e.g., medical testing) and other services (e.g., psychological counseling or therapy) may be appropriate. In some cases, assessment may indicate the client does not appear capable of performing at a level consistent with meeting current goals (e.g., passing the GED). Thus, recommendations for counseling and seeking alternative services would be appropriate.

Educational Recommendations
Arguably the most useful part of a psychoeducational report is the Educational Recommendations section. Unfortunately, here, perhaps more than in any other section, psychoeducational reports may vary. Professional literature in the fields of school psychology and special education decry the need for making psychoeducational reports relevant for educational programming (Overton, 2000), but assessment data do not automatically yield specific educational recommendations. Skilled examiners interpret the data and make research-based recommendations.
Mather and Jaffe (1992) provide a comprehensive resource that relates weaknesses in cognitive and academic abilities to specific educational strategies, methods, and interventions. Following is a chart, based on the work of Mather and Jaffe that which relates cognitive weaknesses to the common accompanying academic weaknesses and makes educational suggestions for those areas of weakness. For more extensive suggestions, see Mather and Jaffe (1992).

**Educational Recommendations for Common Cognitive and Academic Weaknesses**

Compiled by Sherry Mee Bell, Ph.D.

<table>
<thead>
<tr>
<th>COGNITIVE ABILITY</th>
<th>COMMON ACADEMIC WEAKNESSES</th>
<th>RECOMMENDATIONS FOR WEAKNESS IN THIS AREA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Long-term retrieval</td>
<td>• basic reading skills</td>
<td>• review, repeat</td>
</tr>
<tr>
<td></td>
<td>• reading comprehension</td>
<td>• multisensory teaching/learning strategies</td>
</tr>
<tr>
<td></td>
<td>• written expression</td>
<td>• provide meaning</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• limit amount of new information</td>
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<td></td>
<td></td>
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<tr>
<td>Auditory processing</td>
<td>• basic reading skills</td>
<td>• provide multisensory learning</td>
</tr>
<tr>
<td></td>
<td>• written expression</td>
<td>• provide class notes and study guides</td>
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<tr>
<td></td>
<td></td>
<td>• use visual aids and graphic organizers</td>
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<tr>
<td></td>
<td></td>
<td>• use semantic or mental mapping techniques</td>
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<tr>
<td>Phonemic awareness</td>
<td>• basic reading skills</td>
<td>• teach phonemic awareness</td>
</tr>
<tr>
<td></td>
<td>• spelling</td>
<td>• teach basic phonics rules</td>
</tr>
<tr>
<td></td>
<td>• written expression</td>
<td>• teach spelling with reading</td>
</tr>
<tr>
<td></td>
<td>• basic writing skills</td>
<td>• emphasize patterns in words to be learned</td>
</tr>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Visual processing</td>
<td>• not strongly related to achievement</td>
<td>• use manipulatives</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• teach verbal mediation of visual/spatial skills</td>
</tr>
</tbody>
</table>

*Based on Mather (1999).
<table>
<thead>
<tr>
<th>COGNITIVE ABILITY</th>
<th>COMMON ACADEMIC WEAKNESSES</th>
<th>RECOMMENDATIONS FOR WEAKNESS IN THIS AREA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short-term memory (auditory)</td>
<td>• basic reading skills</td>
<td>• review and repeat</td>
</tr>
<tr>
<td>• processing and holding auditory</td>
<td>• reading comprehension</td>
<td>• teach memory strategies</td>
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<td></td>
<td>stimuli in awareness</td>
<td>• math reasoning</td>
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<td></td>
<td>• manipulating/using it within a few</td>
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</tr>
<tr>
<td></td>
<td></td>
<td>seconds</td>
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<tr>
<td>Processing speed</td>
<td>• basic reading skills</td>
<td>• provide extended time</td>
</tr>
<tr>
<td>• rapid cognitive processing without</td>
<td>• written expression</td>
<td>• emphasize quality over quantity in assignments</td>
</tr>
<tr>
<td></td>
<td>higher order thinking</td>
<td>• math calculation</td>
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<td>• attentiveness and fluency in</td>
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<td></td>
<td>processing</td>
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<tr>
<td>Verbal reasoning</td>
<td>• basic reading skills</td>
<td>• teach vocabulary</td>
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<tr>
<td>• reasoning and comprehension using</td>
<td>• reading comprehension</td>
<td>• relate new information to already learned information</td>
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<tr>
<td></td>
<td>language</td>
<td>• written expression</td>
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<td></td>
<td>• verbal expression</td>
<td>• math reasoning</td>
</tr>
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<td></td>
<td>• vocabulary</td>
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<td>• basic reading skills</td>
<td>• teach vocabulary</td>
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<tr>
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<td>• reading comprehension</td>
<td>• relate new information to already learned information</td>
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<td>• math calculation</td>
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<td>Fluid reasoning</td>
<td>• reading comprehension</td>
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<td>• inductive and deductive reasoning</td>
<td>• written expression</td>
<td>• use manipulatives</td>
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<td>• problem solving on novel tasks</td>
<td>• math calculation</td>
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<td>• math reasoning</td>
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<tr>
<td>Quantitative reasoning</td>
<td>• math calculation</td>
<td>• use manipulatives</td>
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<td>• understanding math concepts and</td>
<td>• math reasoning</td>
<td>• teach problem solving</td>
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**KEYS TO EFFECTIVE LD TEACHING PRACTICE** 35
References
for “Psychoeducational Assessment”


